August 31, 2021

RE: USP Everolimus Reference Standard (Catalog # 1268976, Lot F074W0)

Dear USP Customer,

The purpose of this notice is to inform your company that recent evaluation of USP Everolimus Reference Standard (RS), Catalog # 1268976 Lot F074W0, by USP scientific staff has determined that the assigned value of 0.983 mg/mg on the anhydrous basis is incorrect. The correct value is 0.990 mg/mg on the anhydrous basis.

Please discontinue the use of this lot. It has been assigned a Valid Use Date of August 31, 2021. A new lot is currently under development. At this time, it is expected to be released by the end of September 2021. This date is subject to change.

To be notified as soon as the new lot is available, please visit this RS's product page in the online USP store (http://store.usp.org) and click on the 'Not Available to Ship, Notify Me When Available' button. You will then be able to opt in to be notified via email as soon as the RS becomes available for shipping. You are also welcome to place an order prior to its release. If the lot is released more than 30 days after your order date then you will first receive a Notice of Availability email to confirm you would like to proceed with processing your order.

We are offering our customers the ability to return any unopened vials for credit. Claims for credit must be made within 90 days of the date of this letter. Please contact Customer Service at 1-800-227-8772 (or custsvc@usp.org) to make necessary arrangements (International customers please call 1-301-881-0666). Please have your order number and photographic evidence for any unopened vial(s) available when you contact USP. We sincerely apologize for any inconvenience this may have caused your company.

For technical questions, please contact Reference Standard Technical Services at rstech@usp.org.

Sincerely,

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